



Leading for Change (Essentials) Certificate IV Leadership and Management Program

The Certificate IV Leadership and Management Program develops your leaders' skills to create a high-performing team.

Programs typically run over 10 workshop days for up to twelve people.

The Program can be tailored to meet your specific needs as well as integrating your policies and procedures and strategic and operational plans.

Role plays using real case studies are used so that the participants can extract full value by practising the learned skills in a safe environment.

Participants are supported by experienced facilitators who have had many years of hands on experience.

Core focus areas of the program:

- Team work
- Culture change
- Change management
- Project management
- Business performance monitoring
- Risk management
- Performance management

*Plus a range of electives chosen with you

LKSQUAERO
LEADERSHIP KNOWLEDGE SYSTEMS



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The program in context



Program facilitators



Sam Robinson works in leadership development, change management, organisational structure, and culture. As a consultant, Sam has worked in diverse settings including Antarctica and Malaysia, across the NFP, resources, logistics, and local government sectors. He is LKS Quaero's Managing Director.

Peter White is an experienced organisational leader with a proven track record in developing employees and creating constructive cultures. Peter has an electrical engineering background and now specialises in training, leadership, and culture.



Quotes from participants

- 'The course has taught me to grow into a better leader [and] has given me new tools to address problems and resolve them'
- 'I now have much more structure, direction and planning in the work I do'
- 'I am learning from mistakes and identifying what can be done in future to ensure they don't happen again'
- 'I received really good support throughout the program and the facilitators were always quick to respond'
- 'Respect and relationships have grown both ways thanks to the tools and techniques that I have learnt during this course.'

Participant results

- Major cost savings through improved processes and waste reduction - one participant made a 90% reduction in non-compliant defects at an annual saving of \$358,000
- Significant improvements in operational efficiency
- New systems and policies introduced and implemented
- Multiple team leaders established highly successful mentor relationships, with numerous mentees identified as future leaders for the business
- All leaders reported a noticeable improvement in staff engagement, morale and team culture

For more information, contact:

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